

TERMS OF USE

Last Updated: April 21, 2020

- 1. Acceptance of Terms.** The following terms and conditions of use ("TOU") are a legal agreement between you and the Company and govern your use of and access to the ecweb online ordering platform on the ecweb website and mobile application ("Platform"). "Company" "we", "us" or "our" refers to the Zuellig Pharma company that enabled your use of and access to the Platform by issuing you with the user login and password. "You", "your" or "Customer" refers to the legal entity registered in the Company's system as the customer authorized to access and use the Platform, including ordering and purchasing products on the Platform. By accessing and using the Platform, you agree to be bound by these TOU. If you do not agree to any of the terms of these TOU, please discontinue your access now and inform the Company immediately to terminate your registration. You acknowledge and agree that the Company may impose such further terms and conditions and make such amendments to these TOU as the Company may in its discretion deem fit from time to time. Accordingly, you should bookmark and periodically review this page to ensure continuing familiarity with the most current version of our TOU. Upon any amendment in these TOU, the Company will notify you by posting the amendments on-line on the Platform. You agree that any notification of amendments to these TOU as aforementioned shall be sufficient notice for the purpose of this clause. If you do not agree to be bound by the amendments, you shall cease all access and/or use of the Platform. You further agree that if you continue to use and/or access the Platform after being notified of such amendments to these TOU, such use and/or access shall constitute an affirmative: (1) acknowledgement by you of these TOU and its amendments; and (2) agreement by you to abide and be bound by these TOU and its amendments.
- 2. Privacy Policy.** By registering, accessing and/or using the Platform, you agree that the Company may collect and use information about you and your use of the Platform as set out in our **Privacy Policy**
- 3. Online Order and Sales.** You also agree that all orders of products on the Platform shall be subject to the **Online Sales Terms and Conditions**.
- 4. Use of the Platform.** You agree to comply with all the notices, guidelines, rules and instructions pertaining to the use of the Platform as issued by the Company from time to time.
- 5. Links.** This Platform may also contain links to other websites and/or mobile applications. These other websites and mobile applications may not be operated by the Company and/or its affiliates ("**Zuellig Pharma Group**"), and any links to such other websites and mobile applications are provided for information and convenience purposes only. Except where such other websites or mobile applications are owned or operated by the Zuellig Pharma Group, your use of any such websites and mobile applications ("**non-ZP websites and mobile applications**") is entirely at your own risk and you acknowledge and agree that the Company has not reviewed any such

non-ZP websites and mobile applications and is not responsible in any way for the content, services, privacy practices and/or any other aspect of such non-ZP websites and mobile applications, or for the accuracy, timeliness or the continued availability or existence of content, links or third party websites or pages or mobile applications linked to or from the Platform. With respect to other websites and mobile applications operated by any member of the Zuellig Pharma Group (including the Company) accessed by you through links within the Platform, unless otherwise notified, these TOU (including the Privacy Policy) shall continue to apply to your access and use of such websites and mobile applications as if they are part of the Platform.

6. **Third Party Content.** Information and/or content from various sources, including third party content providers, may be included at the Platform. Neither Company nor any of its content providers shall be liable for any errors or delays in the content furnished at the Platform, or for any actions taken in reliance thereon.

7. **Intellectual Property Rights.** You acknowledge and agree that all rights, title and interest (including intellectual property rights) in and to the contents of the Platform are owned by and shall remain vested in the Company and its licensors, and that you have no rights thereto other than a right to access and use the Platform in accordance with these TOU. Unless expressly authorized by the Company in writing, you agree not to make copies of or create derivative works based on the contents of the Platform or any part thereof, or distribute, republish, display, broadcast or transmit any whole or part of the Platform and the information and materials contained therein in any manner or by any means or store the same in an information retrieval system without the prior written permission of the Company. You agree that you will not use any robot, spider, scraper or other automated means to access the Platform for any purpose without our express written permission. In addition, you may not, without the Company's prior written permission, insert a hyperlink to the Platform (or any part thereof) on any other Platform or webpage or "mirror" any material contained on the Platform on any other server and you may not establish and/or maintain, on any Platform or webpage, any in-links, frame-links and/or any other type of hyperlinks to the Platform or any part thereof (including without limitation any webpages, images, video, audio, graphics, text, code, program and/or any other material on the Platform). The trade marks, service marks, and logo used and displayed on the Platform (including without limitation "Zuellig Pharma", "ecweb" and those of its affiliates such as "APL", "MDI") ("Trade Marks") are the registered and unregistered trade marks of the Company and its affiliates. Nothing on the Platform should be construed as granting, by implication, estoppel, or otherwise, any license or right to use any Trade Mark displayed on the Platform, without the written permission of the Company. The Company prohibits use of any Trade Mark as a "hot link" unless the establishment of such a link and use of such Trade Mark is approved in advance by the Company in writing. Images of people or places displayed on the Platform are either the property of, or used with permission by, the Company. The use of these images by you or anyone else authorised by you, is prohibited unless specifically permitted by these TOU or specific permission is provided in writing by the Company. Any unauthorised use of the images may violate copyright laws, trademark laws, the laws of privacy and publicity, and communications regulations and statutes. All information, methods, processes, know-how or other technology disclosed in the Platform is owned by the Company and nothing on the Platform should be construed

as granting, by implication, estoppel, or otherwise, any license or right to use the same without the written permission of the Company.

8. **Suspension of Platform.** The Company may from time to time without giving any reason or prior notice, upgrade, modify, alter, suspend, discontinue the provision of or remove, whether in whole or in part, the Platform and any service or information therein and shall not be liable if any such upgrade, modification, suspension or alteration to the Platform prevents you from accessing the Platform or any part or feature thereof. The information and/or any other material contained in the Platform may be modified, deleted or replaced from time to time and at any time in the absolute discretion of the Company.
9. **Compliance with Law.** You agree that you will access and use the Platform strictly in accordance with all applicable laws and regulations.
10. **DISCLAIMER.** All information provided is intended to be general in nature and should not be relied upon in making any decision. Whilst the Company tries to ensure that information provided on the Platform is accurate at the time of inclusion, it cannot guarantee the same. The Company is under no obligation whatsoever to update the information contained in the Platform. YOU AGREE THAT THE PLATFORM AND ALL INFORMATION, MATERIALS, SERVICES AND FUNCTIONS CONTAINED THEREIN (INCLUDING SOFTWARE, PROGRAMS, DATA, DATABASES, TEXT, GRAPHICS, PHOTOGRAPHS, ANIMATIONS, AUDIO, MUSIC, VIDEO, LINKS OR OTHER MATERIALS) ARE PROVIDED TO YOU "AS IS, AS AVAILABLE" AND THAT YOU ACCESS AND USE THE PLATFORM AT YOUR SOLE RISK. YOU ACKNOWLEDGE AND AGREE THAT THE COMPANY DOES NOT MAKE ANY REPRESENTATIONS OR WARRANTIES OF ANY KIND IN RESPECT OF THE PLATFORM, WHETHER EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OR CONDITION OF FITNESS FOR ANY PARTICULAR PURPOSE, FREEDOM FROM COMPUTER VIRUS OR OTHER MALICIOUS, DESTRUCTIVE OR CORRUPTING CODE, AGENT, PROGRAM OR MACROS, SATISFACTORY QUALITY, MERCHANTABILITY, NON-INFRINGEMENT OF THIRD PARTY RIGHTS, USEFULNESS OR TIMELINESS, ALL OF WHICH ARE HEREBY EXPRESSLY EXCLUDED TO THE FULLEST EXTENT PERMITTED BY LAW. WITHOUT LIMITING THE ABOVE, YOU AGREE THAT THE COMPANY DOES NOT WARRANT THAT (I) THE PLATFORM OR THE MATERIALS OR INFORMATION PROVIDED HEREIN WILL MEET YOUR REQUIREMENTS; (II) ACCESS TO AND USE OF THE PLATFORM WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR-FREE OR THAT ANY IDENTIFIED DEFECT WILL BE CORRECTED; AND (III) THE CONTENTS OF THE PLATFORM ARE ACCURATE, UP-TO-DATE, COMPLETE OR RELIABLE AND (IV) THE USE OF THE INFORMATION AND MATERIALS DISPLAYED ON THE PLATFORM WILL NOT INFRINGE THE RIGHTS OF THIRD PARTIES.
11. **LIMITATION OF LIABILITY.** YOU AGREE THAT COMPANY SHALL NOT BE LIABLE FOR ANY DIRECT, CONSEQUENTIAL, INCIDENTAL, INDIRECT, ECONOMIC OR SPECIAL DAMAGES, INCLUDING BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, GOODWILL, USE, DATA OR OTHER

INTANGIBLE LOSSES, HOWSOEVER ARISING, INCLUDING DAMAGES, LOSSES AND EXPENSES ARISING FROM OR IN CONNECTION WITH (i) ANY ACCESS, USE OR INABILITY TO ACCESS OR USE THE PLATFORM; (ii) ANY SYSTEM, SERVER OR CONNECTION FAILURE, ERROR, OMISSION, INTERRUPTION, DELAY IN TRANSMISSION, COMPUTER VIRUS OR OTHER MALICIOUS, DESTRUCTIVE OR CORRUPTING CODE, AGENT PROGRAM OR MACROS; (iii) ANY USE OF OR ACCESS TO ANY OTHER WEBSITE, WEBPAGE OR MOBILE APPLICATION LINKED TO OR FROM THE PLATFORM; OR (iv) ANY SERVICES, PRODUCTS, INFORMATION, DATA, SOFTWARE OR OTHER MATERIAL OBTAINED OR DOWNLOADED FROM THE PLATFORM OR FROM ANY OTHER WEBSITE, WEBPAGE OR MOBILE APPLICATION LINKED TO OR FROM THE PLATFORM OR FROM ANY OTHER PARTY REFERRED BY THE PLATFORM, EVEN IF THE COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

12. **Indemnity.** You agree to fully indemnify and keep the Company harmless from and against any and all claims, actions, proceedings, damages, expenses, costs and liabilities incurred by or attaching to the Company in relation to or arising out of your use of the Platform, your violation of these TOU or your violation of the rights of any third party.
13. **Notice.** You agree that any notices may be sent to you by email or by posting on the Platform and that such notices shall be deemed received by you, if sent by email, 24 hours after such email has been sent by the Company's email server, or, if by posting on the Platform, 48 hours after such posting.
14. **Severability.** If any provision of these TOU or part thereof is rendered void, illegal or unenforceable by any legislation to which it is subject, it shall be rendered void, illegal or unenforceable to that extent and it shall in no way affect or prejudice the enforceability of the remainder of such provision or the other provisions of these TOU. The invalidity, illegality or unenforceability of any provision in these TOU under the laws of any one jurisdiction shall not in itself affect the validity, legality and enforceability of such provisions under the laws of any other jurisdiction.
15. **Waiver.** Any failure of or delay by the Company to exercise or enforce any right or provision of these TOU shall not constitute a waiver of such right or provision.
16. **No Third Party Rights.** You agree that, save as expressly provided for in these TOU, no third party shall have any rights under any laws purporting to grant such enforcement rights, or any equivalent legislation in an applicable jurisdiction, and such laws are hereby excluded to the extent permissible.
17. **Governing Law and Jurisdiction.** These TOU and your access to and use of the Platform are governed by the laws of the country or territory where the Company is located, and you agree to submit to the exclusive jurisdiction of the courts of the aforementioned country or territory (as the case may be).
18. **Records.** You acknowledge and agree that the Company's records and any records of your access to, and the communications, transactions, instructions or operations made

or performed, processed or effected through, the Platform by you or any person purporting to be you, acting on your behalf or purportedly acting on your behalf, with or without your consent, or any record of communications, transactions, instructions or operations relating to the operation of the Platform and any record of any communications, transactions, instructions or operations maintained by the Company or by any relevant person authorized by the Company relating to or connected with the Platform shall be binding on you for all purposes whatsoever and shall be conclusive evidence of such communications, transactions, instructions or operations. You agree that such records are admissible in evidence and that you shall not challenge or dispute the admissibility, reliability, accuracy or the authenticity of the contents of such records merely on the basis that such records were in electronic form or were produced by or are the output of a computer system, and hereby waive any of your rights (if any) to so object.

19. **Force Majeure.** The Company shall not be liable for non-performance, error, interruption or delay in the Platform's operation (or any part thereof, including implementation of any order made and delivery of products purchased) or for any inaccuracy, unreliability or unsuitability of the Platform's contents if this is due, in whole or in part, directly or indirectly to an event or failure which is beyond its reasonable control which includes without limitation:- (i) flood, lightning, acts of God, fire, earthquakes, epidemic, famine, plague and other natural disasters (ii) judgements, legislation, acts, orders, directives, policies, restrictions, regulations, bye-laws, prohibitions or measures of any kind on the part of any court, governmental, parliamentary and/or regulatory authority imposed or to be imposed after the fact (iii) power failure (iv) acts or defaults of any telecommunications network operator (v) circumstances where communications lines for the Company's computer systems cannot be used for reasons attributable to third party telecommunications carriers and (vi) acts or omissions of any third party.

ONLINE SALES TERMS AND CONDITIONS

Last Updated: April 21, 2020

The following terms and conditions serve as an agreement between the Company and Customer for the ordering and purchase of products on the Platform as a business-to-business transaction, and forms part of the TOU and any other Company trading terms and conditions previously agreed by Customer (collectively "the online sales terms and conditions"). References to "products" shall mean the items offered for sale in the Platform, regardless of how they are being termed or described, and may include related services.

1. INTRODUCTION

Customer agrees that the online sales terms and conditions shall govern each order and purchase of products made through the Platform. The online sales terms and conditions constitute the entire and only agreement between the Company and Customer for the ordering and purchase of products on the Platform. Customer agrees to review the online sales terms and conditions prior to ordering or purchasing anything on the Platform. Any ordering and/or purchase of a product on the Platform shall be subject to the online sales terms and conditions.

2. USER ACCESS, ORDER AND PAYMENT

The dedicated user login and password (“**User Access**”) formally provided by the Company to Customer in writing as part of the registration process may only be used by authorized representatives of Customer.

Any order placed using the User Access shall be deemed as a valid order and is binding on Customer. Customer shall acknowledge such transaction and shall fully settle all payments and costs incurred from any transaction on the Platform using the User Access. Customer shall ensure that the User Access will only be used by the authorized representatives of the Customer, having the authority to act on behalf of Customer to make any transaction through the Platform.

Customer represents and warrants that (i) information supplied to the Company as reference to issue the User Access to the Company is true, correct and complete; (ii) the authorized representative of the Customer has valid and required licenses and permits to perform the transaction to purchase the products through the Platform by using the User Access in accordance with the prevailing laws and regulations; and (iii) Customer shall pay charges incurred by Customer the amounts in effect at the time incurred, including all applicable taxes for all transaction made using the User Access.

Customer shall be responsible for all charges incurred through use of Customer’s User Access regarding the purchase of the products, which shall be paid the Customer within the timeframe as determined by the Company.

Customer may from time to time receive requests from the Company to give its approval for sales representatives to make orders on the Platform on Customer’s behalf. Any such approval given using the User Access shall bind Customer and Customer further acknowledges that it will be responsible for all orders made on its behalf on the Platform by any such sales representatives as if such orders have been made by the authorized representatives of Customer using the User Access.

Customer agrees to keep the User Access confidential and to notify the Company within 24 hours of any unauthorized use of the User Access or Customer’s account. The Company will endeavor to cancel any unauthorized orders notified by Customer but Customer agrees that the Company does not protect Customer from any unauthorized use of Customer’s User Access or Customer’s account by the authorized sales representatives.

3. EDITING, DELETING, AND MODIFICATION

The information and content in the Platform regarding any product do not constitute an offer for sale but only an invitation to treat. The Company reserves the right in its sole discretion to edit or delete any information or content appearing on the Platform and to remove any products for sale. Upon notice published on the Platform, the Company may modify the online sales terms and conditions, or prices, and may discontinue or revise any or all aspects of the Platform in its sole discretion and without prior notice. Modification of the online sales terms and conditions will be deemed effective upon publication on the Platform with respect to transactions occurring after said date.

Customer acknowledges that the Company does not make any warranty that description or graphical representation of any product on the Platform is accurate, current, or free from error.

4. DELIVERIES AND RETURNS

Any order or purchase of products on the Platform shall also be subject to any other terms and conditions relating to the subject matter of the order or purchase as may be issued and uploaded by the Company from time to time on the Platform or otherwise separately communicated to Customer, including but not limited to terms and conditions relating to product deliveries and returns.

5. RIGHT TO REFUSE ORDER

The Company reserves the right in its sole discretion to refuse to sell or refuse to fulfil order of products or block any classes of products at any time for any reason as determined by the Company at its sole discretion without any liability whatsoever. Sale of any products is subject to availability, the Company's assessment of Customer's credit standing and payment history, and Customer's compliance with the online sales terms and conditions.

6. INDEMNIFICATION

Customer agrees to indemnify, defend and hold the Company and its affiliates, licensors and suppliers harmless from any liability, loss, claim and expense, including reasonable attorney's fees, related to Customer's violation of the online terms and conditions; any misuse of the User Access; or any misuse of the purchased products or any matters related to the use of the Platform by Customer.

7. COMPLIANCE

Customer shall comply with the prevailing laws and regulations with regards to the purchase of products through the Platform, including but not limited the use of the products in accordance with any prevailing laws and regulations.

8. DISCLAIMER

TO THE MAXIMUM EXTENT PERMITTED UNDER THE LAW, ALL CONTENT, SERVICES, PRODUCTS AND SOFTWARE PROVIDED ON THE PLATFORM ARE PROVIDED 'AS IS' AND "AS AVAILABLE" BASIS WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED. THE COMPANY AND ITS SUPPLIERS AND LICENSORS DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED INCLUDING, WITHOUT LIMITATION, THOSE OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. YOU ARE SOLELY RESPONSIBLE FOR ASSESSING THE APPROPRIATENESS OF THE PLATFORM, ITS CONTENT, AND THE PRODUCTS AND SERVICES OFFERED BY THE COMPANY ON THE PLATFORM FOR YOUR INTENDED APPLICATION AND USE. THE COMPANY, ITS SUPPLIERS AND LICENSORS DO NOT WARRANT THAT THE PLATFORM, ITS CONTENT, OR THE PRODUCTS AND SERVICES IT OFFERS ON THE PLATFORM MEET YOUR REQUIREMENTS. TO THE MAXIMUM EXTENT PERMITTED UNDER THE LAW, THE COMPANY, ITS SUPPLIERS AND LICENSORS SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR PUNITIVE DAMAGES, EVEN IF THE COMPANY, ITS

SUPPLIERS OR LICENSORS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

9. USE OF INFORMATION

The Company reserves the right, and Customer authorizes the Company, to the use and assignment of all information regarding Customer's use of the Platform and all information provided by Customer, subject to applicable law.

PRIVACY POLICY

Last Updated: April 21, 2020

1. Acceptance of Privacy Policy

For the purposes of this Privacy Policy, references to "you" shall include, as applicable, Customer, its representative performing the user registration for the Platform, and the user of the Platform. "Personal information" in this Privacy Policy means any personally identifiable information that is protected by privacy laws and regulations applicable to the Company.

This Privacy Policy sets out the practices which the Company has adopted in relation to the collection of personal information through the Platform and our use of such information. By registering for the use of the Platform, accessing the Platform, or using the Platform, you agree that we may gather information about you and your use of the Platform and that we may use this information in accordance with this Privacy Policy.

IF YOU DO NOT AGREE TO THIS PRIVACY POLICY, YOU SHOULD DISCONTINUE YOUR REGISTRATION IMMEDIATELY. IF YOU HAVE ALREADY REGISTERED, PLEASE DO NOT ACCESS AND USE THE PLATFORM, AND INFORM THE COMPANY TO TERMINATE YOUR USER ACCOUNT.

2. How We Collect Personal Information

Personal information may be supplied to us by you directly or collected from you:

- a. when you register for the use of the Platform;
- b. when you browse, order, purchase, or participate in any other activity or service on the Platform or post any notice on the Platform or communicate with us; and / or
- c. when you respond to online surveys, polls and purchases.

If you submit personal information of another person to us for any particular purpose, you warrant and represent to us that you have obtained the consent of such person to

provide us with the personal information for such purpose and that you are authorized to agree to this Privacy Policy on behalf of the person. You must ensure that all personal information submitted to us is complete, accurate, true and correct.

Some of the computer data we collect includes your computer or device's IP address, browser type, the pages within the Platform visited; time spent on pages, products searched and viewed; access times and dates; and other statistics. Such data may be collected using the technology or services of third party service providers using cookies.

3. Purposes of Collection

The Company respects the privacy of your personal information. Any personal information supplied by you or collected from you as a result of your registration, access to or use of the Platform will be used for the following purposes:

- a. to create and maintain any user or Customer account;
- b. to enable you or Customer to access or use a service or function on the Platform;
- c. to enable Customer to enjoy discounts, bonuses, rebates and the like for its orders and purchases;
- d. to allow you to enjoy a customized and personalized experience on the Platform;
- e. to provide supporting services and functions related to your user account or the applicable Customer account, such as order cart checkout and payment confirmation;
- f. to conduct market research and data analytics in relation to the operation of the Platform and/or the order and sale of the products;
- g. to update and enhance our records;
- h. to respond to your message and/or to advise you of other products or services which may be of interest to you or Customer;
- i. to improve the design and marketing of the range of products or services on the Platform;
- j. to ensure the Platform function properly and to improve its performance;
- k. to deal with any product safety issue or product complaint;
- l. to monitor and enforce compliance with the TOU, including for dispute resolution;

- m. to implement and/or facilitate risk and fraud controls and payment processing;
and
- n. to comply with applicable laws and regulations.

4. **Transfer of Personal Information**

The personal information supplied by you or collected from you as a result of your registration, access to or use of the Platform may be transferred within the Zuellig Pharma group of companies and to our service providers in connection with the operation and maintenance of the Platform. Some of these service providers are located overseas. Please note also that the Company may use overseas facilities to process or back up its information, including those located in Singapore and the Philippines. As a result, we transfer and store your personal information on our and our service providers' facilities overseas.

In addition, you agree that we may also disclose your personal information to the following individuals or entities in relation to the purposes above:

- a. government authorities or regulators;
- b. our professional advisers, including without limitation our lawyers, accountants and auditors;
- c. our third party service providers providing market research, payment, administrative, logistics or other services to us in connection with the operation of the Platform, your order and/or our business;
- d. any agent acting on our behalf;
- e. suppliers, manufacturers and our business alliance partners of the products;
- f. relevant holders of the marketing authorization of the products;
- g. parties whom we have obligations to report safety issues or product complaints.

5. **Third Party Collection and Use of Personal Information**

The Platform may contain links to other websites, pages, and mobile applications not operated by the Company or its affiliates (“**non-ZP websites and mobile applications**”). The Company is not responsible for the operation of such non-ZP websites and mobile applications. You should note that any personal information that you provide under or to non-ZP websites and mobile applications are not subject to this Privacy Policy, and we strongly recommend that you be aware of these third party’s privacy and security policies.

Some of our business partners, whose content is incorporated into or linked from the Platform, may use cookies to collect certain computer data relating to you. Certain third party codes incorporated into the Platform or third party services that we use, such as Google™ Analytics, may also collect such information which they may use for their own purposes. The collection and use of such information, which may include personal information, by such third parties for their own purposes are subject

to their privacy policies. Again, we strongly recommend that you be aware of these third party's privacy and security policies.

With respect to cookies, you can always choose to disable them or change their settings by configuring your browser's cookie settings. Disabling such cookies or changing certain settings of such cookies, however, may result in a limited experience of the functionality and services in the Platform.

6. Security

We will treat your personal information that we collect with a high standard of security. The Company will endeavour to take all reasonable steps to keep secure any information which we hold about you. Your personal information is stored on secure servers. Unfortunately, despite the aforementioned technology and security features, no data transmission over the Internet can be guaranteed to be 100% secure, so we cannot give an absolute assurance that the information you provide to us will be secure at all times, and we cannot be responsible for event arising from unauthorized access to your personal information. The Company will not be held responsible for events arising from third parties gaining unauthorized access to your personal information.

7. Updating Personal Information and Contacting the Company

Depending on where you are situated, you may have the legal right to request access to and correction of personal information about you held by us. If you have that right and you wish to access or have the right to ask for correction or deletion of any of your personal information held by us, or if you have any questions concerning this Privacy Policy, please contact the following:

Country/Territory	Company Entity	DPO Contact Information
Singapore	Zuellig Pharma Pte Ltd	privacySG@zuelligpharma.com

We will withhold your access to your personal information in extremely limited circumstances, such as:

- a. where it might be dangerous if you were to have it;
- b. where it might prejudice an investigation currently underway;
- c. where it relates to court proceedings and may be subject to the discovery process;
- d. where it may relate to a commercially sensitive decision-making process; or
- e. where other individuals' personal information is contained in the same record.

If you decide that you do not want the Company to use your personal information or to share your personal information with third parties, please notify the Company's Data Privacy Officer in writing immediately. In such event, you understand that your access to and use of the Platform will be terminated.

8. Changes to our Privacy Policy

The Company reserves the right in its sole and absolute discretion to modify without prior warning or notice this Privacy Policy. You agree that your continued use of the Platform after such modification shall constitute an affirmative acknowledgement by you of the modifications and agreement by you to abide and be bound by such modifications. As such, the Company recommends and advises you to visit this web page from time to time to review the prevailing Privacy Policy on the Platform.